

ISSUES OF BILL /RECEIPTS

(as required by the TRAI Order dated 4th October 2007)

Every cable Operator must give a BILL to every subscriber every month stating

1. Total number of pay & FTA channels provided.
2. The charges levied
3. Nature and rates of taxes levied.
4. Total amount thereof
5. A list, of all Pay channels & FTA channels provided, with the 1st bill .
6. In case of any subsequent changes in these channels provided.
7. Money receipt for all payments made by the subscriber indicating therein period and the purpose for which the payment has been received.