

## **MAINTENANCE of RECORDS BY THE CABLE OPERATOR**

(as required by the TRAI Order dated 4th October 2007)

1. Complete records relating to names, addresses and charges pertaining to all its subscribers.
2. The number of pay channels & FTA channels along with the composition of bouquets.
3. The dates of increase in budgets.
4. The amount of increase.
5. Changes in the channels or bouquet composition along with the date of change.