

Service Provider: Bharti Airtel Ltd. (Mobile Services)				
Serial No.	Service Area	Call Centre Contact Number for complaints (Toll Free)	Name, Address and contact details of Nodal Officer	Name, Address and contact details of Appellate Authority
1	ANDHRA PRADESH	(a) 198 (Toll Free) (b) PostPaid-9849012345,Prepaid-9849098490 (Toll Free from Airtel Mobiles in Home Network)	Srilata Kanduri Splendid Towers, Opp.Begumpet Police Station, Begumpet, Hyderabad - 500 016, Andhra Pradesh Phone:9959334865,Fax:9849011848, E-mail:nodalofficer.andhra@airtel.in	Manjula Menon Splendid Towers, Opp.Begumpet Police Station, Begumpet, Hyderabad - 500 016, Andhra Pradesh Phone:9959444865,Fax:9849011848, E-mail:appellate.andhra@airtel.in
2	ASSAM	(a) 198 (Toll Free) (b) PostPaid-9954012345,Prepaid-9954099540 (Toll Free from Airtel Mobiles in Home Network)	Preetam Ghosh Bharti House, 6 mile Khanapara, Guwahati - 781022. Phone:9957134865,Fax:0361-2363143, E-mail :nodalofficer.nesa@airtel.in	Sourin C Buragohain Bharti House, 6 mile Khanapara, Guwahati - 781022. Phone:9957599118,Fax:0361-2363143, E-mail :appellate.nesa@airtel.in
3	BIHAR	(a) 198 (Toll Free) (b) PostPaid-9934012345,Prepaid-9934099340 (Toll Free from Airtel Mobiles in Home Network)	Rizwan Ansari Anand Vihar,7th Floor, Above Guniea Motors, West Boring Canal Road, Patna-800 001, Bihar. Phone:9934334865,Fax:0612-2273646, E-mail:nodalofficer.bih@airtel.in	Sudipta Chaterjee Anand Vihar,7th Floor, Above Guniea Motors, West Boring Canal Road, Patna-800 001, Bihar. Phone:9934844866,Fax:0612-2273646, E-mail:appellate.bihar@airtel.in
4	TAMIL NADU (Incl. CHENNAI)	(a) 198 (Toll Free) (b) For Chennai: PostPaid-9840012345,Prepaid-9840198401 (Toll Free from Airtel Mobiles in Home Network) (c) For TN : PostPaid-9894012345,Prepaid-9894198941 (Toll Free from Airtel Mobiles in Home Network)	Vasim Unissa Oceanic Towers, 8th Floor, 101 Santhome High Road, Chennai 600 028, Tamil Nadu Phone:9952434865,Fax:9840198600, E-mail:nodalofficer.tn@airtel.in	Radhika Ramesh Oceanic Towers, 8th Floor, 101 Santhome High Road, Chennai 600 028, Tamil Nadu Phone:9940644865,Fax:9840198600, E-mail:appellate.tn@airtel.in
5	DELHI	(a) 198 (Toll Free) (b) PostPaid-9810012345,Prepaid-9810198101 (Toll Free from Airtel Mobiles in Home Network)	Vikrant Pandey D-184, Okhla Industrial Area, Phase - I, New Delhi - 110 020. Phone:9818334865,Fax:9810498104, E-mail:nodalofficer.del@airtel.in	Imran Khan D-184, Okhla Industrial Area, Phase - I, New Delhi - 110 020. Phone:9958444865,Fax:9810498104, E-mail:appellate.del@airtel.in
6	GUJARAT	(a) 198 (Toll Free) (b) PostPaid-9898012345,Prepaid-9898098980 (Toll Free from Airtel Mobiles in Home Network)	Suneel Sethi Bharti Airtel Limited,Zodiac Square,2nd Floor,Near Gurdwara,Above Vishal Megha Mart, Thaltej, Ahmedabad-380054 Phone:9724534865,Fax:079-40090330, E-mail:nodalofficer.guj@airtel.in	Niti Sharma Bharti Airtel Limited,Zodiac Square,2nd Floor,Near Gurdwara,Above Vishal Megha Mart ,Thaltej, Ahmedabad-380054 Phone:9724544865,Fax:079-40090330, E-mail:appellate.guj@airtel.in
7	HARYANA	(a) 198 (Toll Free) (b) PostPaid-9896012345,Prepaid-9896098960 (Toll Free from Airtel Mobiles in Home Network)	Amitabh Kumar 85, Durand Road, Ambala Cantt.,133001, HaryanaPhone:9996034865,Fax:9896298962, E-mail:nodalofficer.har@airtel.in	Amit Chaturvedi 85, Durand Road, Ambala Cantt.,133001, Haryana Phone:9729044865,Fax:9896298962, E-mail:appellate.har@airtel.in
8	HIMACHAL PRADESH	(a) 198 (Toll Free) (b) PostPaid-9816012345,Prepaid-9816098160 (Toll Free from Airtel Mobiles in Home Network)	Ajay Khanka Block No. 11 A, SDA Complex, Kasumpti, Shimla 171 009, Himachal Pradesh Phone:9805034865,Fax:0177-2620312, E-mail:nodalofficer.hp@airtel.in	Gagan Kapoor Block No. 11 A, SDA Complex, Kasumpti, Shimla 171 009, Himachal Pradesh Phone:9805044865,Fax:0177-2620312, E-mail:appellate.hp@airtel.in
9	JAMMU & KASHMIR	(a) 198 (Toll Free) (b) PostPaid-9906012345,Prepaid-9906099060 (Toll Free from Airtel Mobiles in Home Network)	Sandeep Rai Bharti Airtel Ltd, Ansari Complex, Sonwar,Srinagar, Jammu & Kashmir 190 001 Phone:9797334865,Fax:0194 2500402, E-mail:nodalofficer.jk@airtel.in	Hameed Shehzan B2, 3rd Floor, South Block, Bahu Plaza, Gandhi Nagar, Jammu, Jammu & Kashmir-180012 Phone:9797344865,Fax:0191-2473337, E-mail:appellate.jk@airtel.in
10	KARNATAKA	(a) 198 (Toll Free) (b) PostPaid-9845012345,Prepaid-9845098450(Toll Free from Airtel Mobiles in Home Network)	Meenakshi Bora 55, Divyasree Towers, Bannerghatta Road, Bangalore 560 029, Karnataka Phone:9972534865,Fax:080 - 41218070, E-mail:nodalofficer.kk@airtel.in	Sharad Damani 55, Divyasree Towers, Bannerghatta Road, Bangalore 560 029, Karnataka Phone:9972544865,Fax:080 - 41218070, E-mail:appellate.kk@airtel.in
11	KERALA	(a) 198 (Toll Free) (b) PostPaid-9895012345,Prepaid-9895198951 (Toll Free from Airtel Mobiles in Home Network)	Radha Sriraman N H Bypass, Kundanoor Jn, Maradu P O, Kochi 682304, Kerala Phone:9995834865, Fax: +91 9895338715, E-mail:nodalofficer.ker@airtel.in	Aditya Chile N H Bypass, Kundanoor Jn, Maradu P O, Kochi 682304, Kerala Phone:9995844865, Fax: +91 9895338715, E-mail:appellateofficer.ker@airtel.in
12	KOLKATA	(a) 198 (Toll Free) (b) PostPaid-9831012345,Prepaid-9831098310 (Toll Free from Airtel Mobiles in Home Network)	Gitanjali K Murthy Y-17 Block EP, GP Tronics Building,Salt Lake Electronic Complex, Kolkatta-700 091, West Bengal Phone:9831234865,Fax:033- 40060078, E-mail:nodalofficer.wb@airtel.in	Arunab Majumdar Y-17 Block EP, GP Tronics Building, Salt Lake Electronic Complex, Kolkatta-700 091, West Bengal Phone:9831844865,Fax:033- 40060078, E-mail:appellate.wb@airtel.in
13	MADHYA PRADESH	(a) 198 (Toll Free) (b) PostPaid-9893012345,Prepaid-9893098930 (Toll Free from Airtel Mobiles in Home Network)	Melroy Dsouza 3rd Floor ,Metro Towers, AB Road, Near Vijay Nagar, Indore , Madhya Pradesh-452010 Phone:9893134865,Fax:0731 4031101, E-mail:nodalofficer.mpcg@airtel.in	Albert Hainston Fernandez 3rd Floor ,Metro Towers, AB Road, Near Vijay Nagar, Indore , Madhya Pradesh-452010 Phone:981544865,Fax:0731 4031101, E-mail:appellate.mpcg@airtel.in

14	MAHARASHTRA	(a) 198 (Toll Free) (b) PostPaid-9890012345,Prepaid-9890098900(Toll Free from Airtel Mobiles in Home Network)	Sheetal Lotlikar 1st Floor ,Vega Centre, A wing Shankarseth Road,Near Swargate,Pune-411037 Phone:99872 34865,Fax:022-40031404, E-mail:nodalofficer.mumbai@airtel.in	Bharati Buddhikot 1st Floor ,Vega Centre, A wing Shankarseth Road,Near Swargate,Pune-411037 Phone:9987244865,Fax:022-40031404, E-mail:appellate.mah@airtel.in
15	MUMBAI	(a) 198 (Toll Free) (b) PostPaid-9892012345,Prepaid-9892098920 (Toll Free from Airtel Mobiles in Home Network)	Prema Pai 7th Floor, Bldg No -7, Interface, Mindspace, Link Road, Malad (W),Mumbai - 400064, Maharashtra Phone:99872 34865,Fax:022-40031404, E-mail:nodalofficer.mumbai@airtel.in	Vishal Gurung 7th Floor, Bldg No -7, Interface, Mindspace, Link Road, Malad (W),Mumbai - 400064, Maharashtra Phone:9987244865,Fax:022-40031404, E-mail:appellate.mumbai@airtel.in
16	NORTH EAST	(a) 198 (Toll Free) (b) PostPaid-9862012345,Prepaid-9862098620 (Toll Free from Airtel Mobiles in Home Network)	Wandahun Rane M/S Bharti Hexacom Ltd , Modrina Mansion, Shillong-793003 Phone:9612034865,Fax:0361-2363143, E-mail:nodalofficer.nesa@airtel.in	Suresh Kumar G M/S Bharti Hexacom Ltd , Modrina Mansion , Shillong-793003 Phone:9612906264,Fax:0361-2363143, E-mail:appellate.nesa@airtel.in
17	ORISSA	(a) 198 (Toll Free) (b) PostPaid-9937012345,Prepaid-9937099370 (Toll Free from Airtel Mobiles in Home Network)	Mousumi Madhusmita Pattnaik Epari Plaza, C/653,Janapath, Kharavela Nagar, Bhubaneswar-751001, Orissa Phone:9937449253,Fax:067-42532801, E-mail:nodalofficer.orissa@airtel.in	Sanjeev Goyal Epari Plaza, C/653,Janapath, Kharavela Nagar, Bhubaneswar-51001, Orissa Phone:9937044865, Fax:067-42532801, E-mail:appellate.orissa@airtel.in
18	PUNJAB	(a) 198 (Toll Free) (b) PostPaid-9815012345,Prepaid-9815098150 (Toll Free from Airtel Mobiles in Home Network)	Narinder Sivia Plot No. 21, Rajiv Gandhi Technology Park, Chandigarh - 160 101 Phone:9878434865,Fax:9815298152, E-mail:nodalofficer.pb@airtel.in	Rishi Gumber Plot No. 21, Rajiv Gandhi Technology Park, Chandigarh - 160 101 Phone:9878444865,Fax:9815298152, E-mail:appellate.pb@airtel.in
19	RAJASTHAN	(a) 198 (Toll Free) (b) PostPaid-9829012345,Prepaid-9950099500 (Toll Free from Airtel Mobiles in Home Network)	Sandeep Jain K-21, Sunny House, Malviya Marg, C-Scheme, Jaipur, Rajasthan:302001 Phone:9928034865,Fax:0141-4044204, E-mail:nodalofficer.raj@airtel.in	Himani Bhatnagar K-21, Sunny House, Malviya Marg, C-Scheme, Jaipur, Rajasthan:302001 Phone:9928944865,Fax:0141-4044204, E-mail:appellate.raj@airtel.in
20	UTTAR PRADESH (EAST)	(a) 198 (Toll Free) (b) PostPaid-9935012345,Prepaid-9935199351 (Toll Free from Airtel Mobiles in Home Network)	Vivek Thapa Jahangirabad Palace, 12, Rani Laxmi Bai Marg, Near Tulsi Traders, Hazratganj, Lucknow - 226001 Phone:9935334865,Fax:0522-4009399, E-mail:nodalofficer.upe@airtel.in	P Giridhar Jahangirabad Palace, 12, Rani Laxmi Bai Marg, Near Tulsi Traders, Hazratganj, Lucknow - 226001 Phone:9794544865,Fax:0522-4009399, E-mail:appellate.upe@airtel.in
21	UTTAR PRADESH (WEST)	(a) 198 (Toll Free) (b) PostPaid-9897012345,Prepaid-9897098970 (Toll Free from Airtel Mobiles in Home Network)	Ruchi Raj Bharti Airtel Ltd ,C-31 ,Divider Road ,Ganga Nagar, Mawana Road, Meerut-250004 Phone:9897534865,Fax:0522-4009399, E-mail:nodalofficer.upw@airtel.in	Siddhartha Srivastava Bharti Airtel Ltd ,C-31 ,Divider Road ,Ganga Nagar, Mawana Road, Meerut-250004 Phone:9997444865,Fax:0522-4009399, E-mail:appellate.upw@airtel.in
22	WEST BENGAL	(a) 198 (Toll Free) (b) PostPaid-9933012345,Prepaid-9933099330 (Toll Free from Airtel Mobiles in Home Network)	Sanchari Bhattacharya Y-17 Block EP, GP Tronics Building,Salt Lake Electronic Complex, Kolkatta-700 091,West Bengal Phone:9831234865,Fax:033- 40060078, E-mail:nodalofficer.wb@airtel.in	Harvinder Singh Jaswal Y-17 Block EP, GP Tronics Building, Salt Lake Electronic Complex, Kolkatta-700 091, West Bengal Phone:9831844865,Fax:033- 40060078, E-mail:appellate.wb@airtel.in

Service Provider: Bharti Airtel Ltd. (Telemedia Services)				
S.No.	Circle	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
1	Andhra Pradesh	198	Name - Rajesh Sundarajan Bharti Airtel Ltd 6-3-1192/1, 8th Floor, Block 3, White House, Kundan Bagh, Begumpet, Hyderabad -500 016 e-mail - Nodal.southabts@airtel.in Ph-040-40000294, Fax - 040-40000888	Name- Anil Kumar M Bharti Airtel Ltd 6-3-1192/1, 8th Floor, Block-3 White House Kundan Bagh, Begumpet Hyderabad 500016 e-mail -appellate.southabts@airtel.in Ph-040-40000222, Fax- 040-40033222
2	Delhi & NCR	198	Name - Gurmeet S Sandhu Bharti Airtel Limited, 224, Okhla Industrial Area. Phase III. New Delhi 110020 e-mail - nodal.ncr@airtel.in Ph - 011-41614777, Fax - 011-41613579	Name- Vikas Singh Bharti Airtel Ltd 224, Okhla Industrial Area. Phase III. New Delhi 110020 e-mail -appellate.southabts@airtel.in Ph -011-41614690, Fax -011-41613579
3	Gujarat	198	Name - Rishi Wahi Bharti Airtel Limited Zodiac Square,4th Flr, Near Gurudwara, Above Vishal Mega Mart, Thaltej,Ahmedabad-380054 e-mail - nodal.west@airtel.in Ph - 079-40020142, Fax- 079-40024003	Name- Rajaram Iyer Bharti Airtel Ltd Zodiac Square, 4th Flr, Near Gurudwara Above Vishal Mega Mart, Thaltej Ahmedabad 380015 e-mail -appellate.west@airtel.in Ph -079-40020143, Fax -07940024003
4	Haryana	198	Name - Gurjeet Kaur Bharti Airtel Limited, SCO 30, Sec 25, Transport Nagar, Near Malik Petrol Pump, Panipat 132103 e-mail - nodal.haryana@airtel.in Ph-0180-4035835, Fax - 0180- 4042855	Name - Anuvesh Sangwan Bharti Airtel Limited SCO 30, Sec 25, Transport Nagar, Near Malik Petrol Pump, Panipat 132103 e-mail -appellate.haryana@airtel.in Ph -0180-4600143, Fax -0180-4042855
5	Karnataka	198	Name- Lalit Chhabra Bharti Airtel Ltd Maruthi Infotech Center 11/1 & 12/1, Block A, West Wing, Koramangala - Inner Ring Road, Amarjyothi Layout, Bangalore - 560071 e-mail - Nodal.southabts@airtel.in Ph-080-41115338, Fax- 080-41112348	Name - K Sharma Bharti Airtel Ltd Maruthi Infotech Center 11/1 & 12/1, Block A, West Wing, Koramangala Inner Ring Road Amarjyothi Layout Bangalore 560071 e-mail -appellate.southabts@airtel.in Ph -080-41115201, Fax -08041112349
6	Kerala	198	Name - Subi C John Bharti Airtel Ltd Airtel House, 28/243, Near Malayala Manorama, Panampilli Nagar, Cochin - 682036 e-mail - nodal.southabts@airtel.in Ph-0484-4010986, Fax- 0484-4010986	Name - Sharan Shetty Bharti Airtel Limited, Airtel House, 28/243, Near Malayala Manorama, Panampilli Nagar, Cochin - 682036 e-mail -appellate.southabts@airtel.in Ph -0484-4015202, Fax -0484-4015202
7	Madhya Pradesh & Chhatisgarh	198	Name - Anil Rai Bharti Airtel Ltd 1, Malviya nagar, Near Titan Showroom Bhopal - 462003 e-mail - nodal.central@airtel.in Ph - 0755-4200460, Fax - 0755- 4223231	Name - Vikram Deshpande Bharti Airtel Ltd 1 Malviya Nagar Near Titan Showroom Bhopal 462003 e-mail -appellate.central@airtel.in Ph -0755-4221100, fax -0755-4223223
8	Maharashtra	198	Name - Rishi Wahi Bharti Airtel Limited, 4th Floor, Vega Center, D Block, Shankersheth Road, Near Swargate, Pune - 411037 e-mail - nodal.west@airtel.in Ph- 020-40031234, Fax -020 40038899	Name - Sonali Hooda Bharti Airtel Limited, 4th Floor, Vega Center, D Block, Shankersheth Road, Near Swargate, Pune - 411037 e-mail -appellate.west@airtel.in Ph-020-40031233, Fax -020-40038899

9	Mumbai	198	Name - Sunil Bothra Bharti Airtel Limited, Interface, Bldg No-7, 5th Floor, Link Road, Near Goregaon Sport Club, Malad-West, Mumbai-400064. e-mail - nodal.west@airtel.in Ph- 022-40030142, Fax - 022-40034003	Name - Manish Bhatt Bharti Airtel Limited Interface, Bldg No-7, 5th Floor, Link Road, Near Goregaon Sport Club, Malad West, Mumbai 400064 e-mail - appellate.west@airtel.in Ph-022-40031233, Fax - 022-40034003
10	Punjab	198	Name - Arvinder Kaur Bharti Airtel Ltd, Plot no. 21,Rajiv Gandhi IT Park, Chandigarh - 160101 e-mail - nodal.punjab@airtel.in Ph- 0172-4600765, Fax - 0172-4600660	Name - Munish Arora Bharti Airtel Ltd Plot no. 21, Rajiv Gandhi IT Park, Chandigarh - 160101 e-mail - appellate.punjab@airtel.in Ph - 0172-4600150, Fax - 0172-4600660
11	Rajasthan	198	Name - Deepti Arora Bharti Airtel Ltd SB-115A, Opp. Apex Mall Tonk Road Jaipur 302015 e-mail - nodal.rajasthan@airtel.in Ph- 0141-4037338, Fax - 0141-4027777	Name - Vinay Bhushan Bharti Airtel Limited, SB-115A, Opp. Apex Mall Tonk Road Jaipur 302015 e-mail - appellate.rajasthan@airtel.in Ph - 0141-4034338, Fax - 0141-4027777
12	Tamil Nadu	198	Name - Pawan Trivedi Bharti Airtel Ltd 101, Oceanic Towers, 5th Floor, Santhome High Road, Chennai-600028 e-mail - Nodal.southabts@airtel.in Ph- 044-42100356, Fax - 044-42102356	Name - Manish Singai Bharti Airtel Ltd 5th Floor, Bascon IT Park, Opp KPN Bus Service, 56/L, VenkatNarayana Road, T.Nagar, Chennai-600017 e-mail - appellate.southabts@airtel.in Ph-044-42039583, Fax-044-42102588
13	Uttar Pradesh East	198	Name - Nupur Srivastava Bharti Airtel Limited, 7th Floor, Commerce House, Habibullah Estate, 11 MG Marg, Hazrat Ganj, Lucknow 226001 e-mail - nodal.upeast@airtel.in Ph- 0522-4007499, Fax- 0522-4020202	Name - Surjya Sarathi Sen Bharti Airtel Limited 7th Floor, Commerce House, Habibullah Estate, 11 MG Marg, Hazrat Ganj, Lucknow 226001. e-mail - appellate.upeast@airtel.in Ph-0522-4600150, Fax-0522-4020202
14	Uttar Pradesh West	198	Name - Khushi Aggarwal Bharti Airtel Ltd C-31 Ganga Nagar Divider Road Meerut 250001 e-mail - nodal.upwest@airtel.in Ph- 0121-4007499, Fax - 0121-4010070	Name - Gurpreet Singh Bharti Airtel Ltd C-31 Ganga Nagar Divider Road Meerut 250001 e-mail - appellate.upwest@airtel.in Ph-0121-4600150, Fax -0121-4010070
15	West Bengal	198	Name - Ayon Ghosh Bharti Airtel Limited, DN-1, Sector -V, Salt Lake City, Eternity Building, Kolkata - 700091 e-mail - nodal.kolkata@airtel.in Ph - 033-40016725, Fax - 033-40016555	Name - Ashim Badola Bharti Airtel Limited DN-1, Sector V, Salt Lake City, Eternity Building, Kolkata - 700091 e-mail - appellate.kolkata@airtel.in Ph-033-40016676, Fax -033-40016555