

Information note to the Press (Press Release No.04/2016)

For Immediate Release

Telecom Regulatory Authority of India

TRAI releases draft Direction on delivering broadband services in a transparent manner for comments from stakeholders

New Delhi, 20th January, 2016 – The Telecom Regulatory Authority of India (TRAI) today released the draft Direction on delivering broadband services in a transparent manner for comments from stakeholders.

2. Department of Telecommunication vide its Notification No. 4/4/2009-Policy-I dated the 18th July, 2013, amended the definition of broadband which reads as under:

“Broadband is a data connection that is able to support interactive services including Internet access and has the capability of the minimum download speed of 512 kbps to an individual subscriber from the point of presence (POP) of the service provider intending to provide Broadband service.”

3. Accordingly, it is proposed to supersede the earlier direction No. 4-1/2011 BB&PA dated the 27th July, 2012 and direct all telecom service providers providing broadband (wireline or wireless) services to furnish compliance to the new direction. This will ensure transparency in delivery of internet and broadband services and will protect interests of consumers of the telecom sector.

4. The draft Direction on delivering broadband services in a transparent manner has been uploaded on the TRAI website www.traigov.in. Stakeholders are requested to furnish their written comments on the draft Direction by 01/02/2016. Counter Comments, if any, may be submitted by 08/02/2016. The comments and counter-comments may be sent, preferably by e-mail to kapilhanda@traigov.in.

For any clarification/ information, Shri Arvind Kumar, Advisor (NSL), TRAI, may be contacted at Tel. No. +91-11-23220209 Fax: +91-11-23230056.


(Sudhir Gupta)
Secretary